

# Spring College Data Conference

13<sup>th</sup> March 2012



Lsect  
Learning & skills ~ events,  
consultancy and training

## Conference programme

- 10.30 Welcome and introductions
- 10.40 Shadow funding calculations in the LIS
- 11.00 2012/13 ILR changes and ILR change process for 2013/14
- 11.25 An update on the LIS and other Data Service systems
- 11.50 Break for coffee, networking and time with the exhibitors
- 12.10 Changes to the Learner Records Service (LRS) organisation portal
- 12.30 Q&A session with IA, DS and LRS
- 13.00 Break for Lunch, networking and time with the exhibitors
- 13.50 Ask the auditor - latest business critical news on ILR audits
- 14.20 Latest on Ofsted approach to data credibility
- 14.50 The latest guidance on 'nesting' and other hot topics
- 15.30 Spring College Data Conference End

## Who will you hear from?\*

**Nick Linford**  
Managing Director of Lsect  
Managing Editor of FE Week

**Lisa Macdougall**  
Data Specification Manager

**Ellie Fraizer**  
Data Quality Manager

**Carole Morley**  
Head of Deployment and Support

**Karl Bentley**  
Lead ILR auditor

**Mike Davis**  
Principal lead

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**the information authority**  
setting data standards  
for further education

**the data service**  
better information for further education

**Learning Records Service**

**RSM Tenon**

**Ofsted**

\* In order of appearance

## Meet with the exhibitors

**CAPITA**

**the data service**  
better information for further education

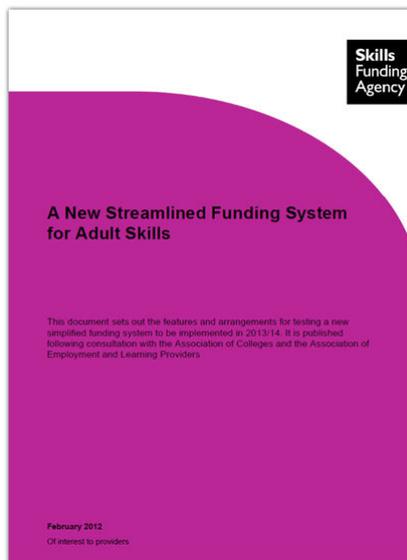
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**DRAKE LANE ASSOCIATES**  
Management Services and Consultancy

**Perspective**

## Summary of the 2013/14 proposals



First edition published in October

This edition published last Thursday

Contains non-apprenticeship rates

Rules for Job Outcome Payments

Shadow calculations to be in LIS

Implementation for 2013/14

## Rates 'matrix'

Originally 30 incl. apprenticeships →

Now 40 excl. apprenticeships

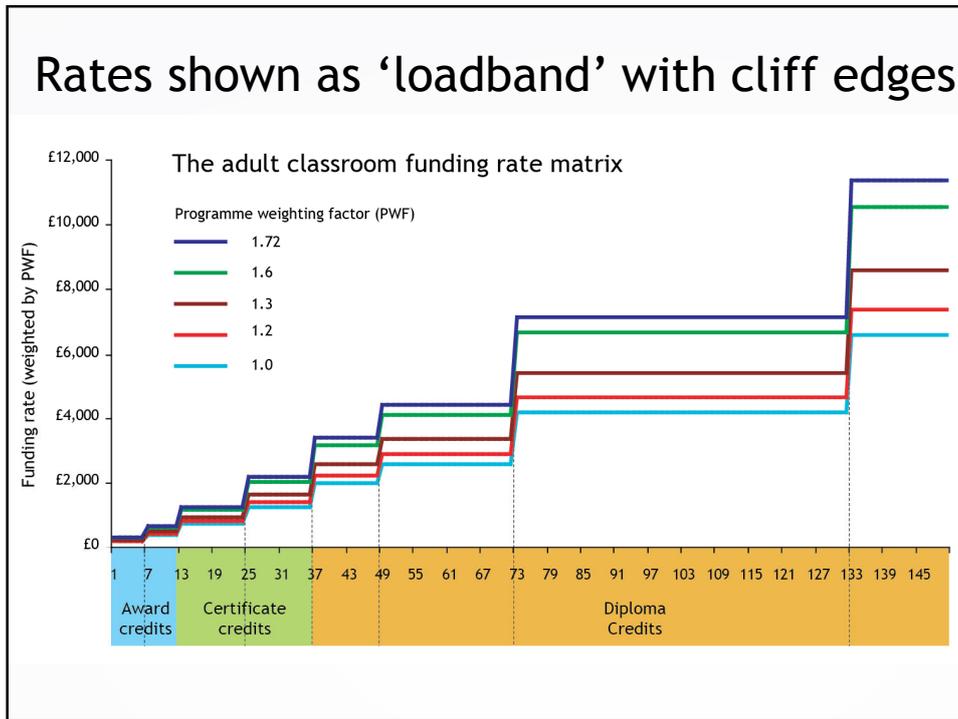
PWF of 1.92 retained for some providers

Based on number of credits (learning time)

Uplift <sup>1</sup> learning aim type	Standard	Low	Medium	High	Specialist
Unit	£150	£168	£195	£240	£258
Award	£500	£560	£650	£800	£860
Certificate	£900	£1,008	£1,170	£1,440	£1,548
Diploma	£2,500	£2,800	£3,250	£4,000	£4,300
<sup>16-18</sup> fully-funded full Apprenticeship framework	£4,000	£5,600	£7,200	£9,600	£12,000
<sup>19+</sup> co-funded full Apprenticeship framework	£2,000	£2,800	£3,600	£4,800	£6,000

Learning aim type (credits)	Programme Weighting Factor (PWF)				
	1.0	1.12	1.3	1.6	1.72
Award (1-6)	£188	£211	£245	£301	£324
Award (7-12)	£387	£433	£503	£619	£666
Certificate (13-24)	£724	£811	£941	£1,159	£1,246
Certificate (25-36)	£1,265	£1,417	£1,645	£2,025	£2,176
Diploma (37-48)	£1,987	£2,225	£2,583	£3,179	£3,417
Diploma (49-72)	£2,573	£2,882	£3,345	£4,117	£4,425
Diploma (73-132)	£4,170	£4,670	£5,421	£6,671	£7,172
Diploma (133+)	£6,602	£7,395	£8,583	£10,564	£11,356

## Rates shown as 'loadband' with cliff edges



## Modelling the impact on rates

Example 1

NCFE Level 1	Old	SLN GLH	SLN	PW	NFR	Rate
50067680	Award in Employability Skills (QCF)	42	0.09	1	£2,615	£244
5006633X	Certificate in Employability Skills (QCF)	99	0.22	1	£2,615	£575

NCFE Level 1	New	Credits	Rate	Rate	+ / -	+ / -
50067680	Award in Employability Skills (QCF)	6	Award (1-6)	£188	-£56	-23%
5006633X	Certificate in Employability Skills (QCF)	13	Cert (13-24)	£724	£149	26%

So if at top of the QCF credit band it's a funding cut  
and at the bottom of the band it's a funding rise

## 2012/13 ILR changes and ILR change process for 2013/14

**Spring College Data Conference**  
13 March 2012

**Lisa Macdougall – Data specification manager**

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## 2012/13 ILR - summary of key changes (1)

- Version 2 of ILR Specification for 2012/13 and validation rules published on 05 March 2012
- No flat file ILR specification for 2012/13 and no conversion facility available in the LIS.
- Amalgamation retained

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## 2012/13 ILR - summary of key changes (2)

- Three fields removed; Two fields added (one for HE)
- New codes in Learner Funding and Monitoring for
  - learner support (incl 16-19 bursary from EFA)
  - 19+ discretionary support funds (SFA funded learners only)
- Changes to Learning Delivery Funding and Monitoring to add:
  - New FAM type and code to identify re-starts of learning aim across all funding models. Must be coded if applicable for all continuing learners
  - New FAM type for HE monitoring (3 new codes)

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## 2012/13 ILR - summary of key changes (3)

- Contracting Organisation Code not collected for EFA funded learners or ESF funded
- Replacement of transmission number in filename with date/time stamp
- Validation rule changes for Apprenticeships to validate pathways and enable the return of non-funded apprenticeship data

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## 2012/13 - Employment Status changes (1)

- Data to be collected for all adult learners (except ASL) and all ESF funded and Apprenticeships
- Collect employment status prior to enrolment and update at start of new programme / new ILP
- Removal of Employment status type categories (FDL, DBS, CES). Use of date employment status applies to for matching with learning dates
- Simplify categories to:
  - In paid employment
  - Not in paid employment and looking for work
  - Not in paid employment and not looking for work

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## 2012/13 - Employment Status changes (2)

- Additional employment status monitoring to record
  - full time education or training prior to enrolment (used to identify NEETs)
  - Self employment, full / part time employment
  - Length of unemployment
  - Benefit status incl new code for other benefits (not JSA/ESA(WRAG) who are also eligible for employment outcome payments in 12/13
  - 14-15yr olds at risk of NEET (ESF funded only)
- Employer id and workplace postcode required for ER funded as now

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## 2013/14 Environment

### Context

- Operational environment – Funding methodology changes from both agencies
- Political environment – Simplification and bureaucracy reduction
- Technical environment – Data and MI platforms
- Data collections challenge to respond to these agendas.



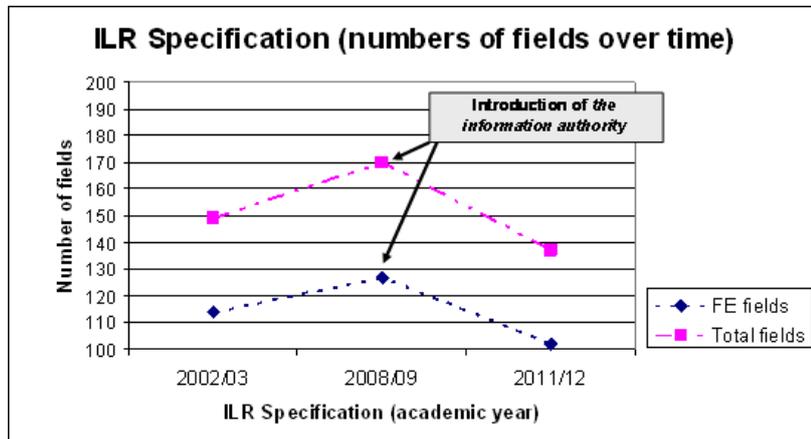
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## Approach for 2013/14

- goal to deliver less burdensome data collection as a result of simplifying funding in 2013/14
- annual attempt to remove fields
  - partial success, halted growth in ILR fields
  - recently not reducing the total number of fields despite more effort
- new approach required to “re-set” the ILR

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## Field Reduction



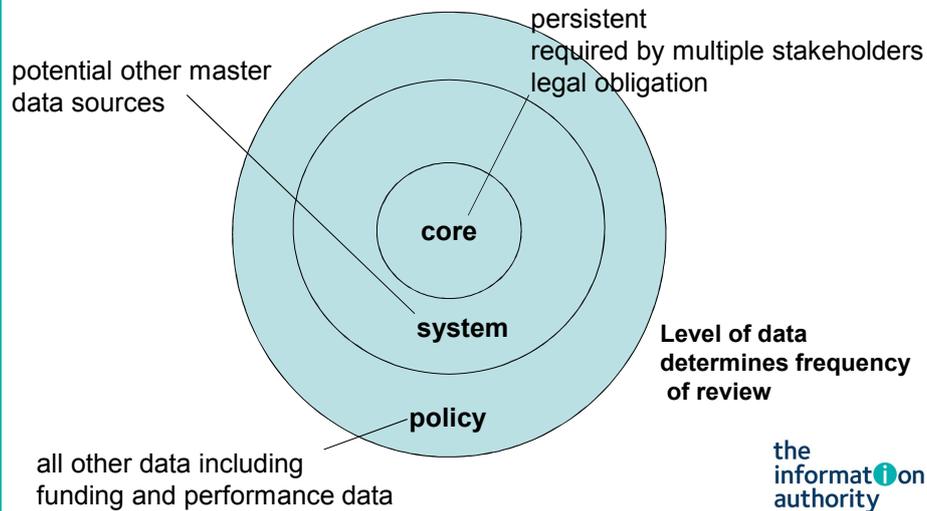
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## Approach for 2013/14

- identify a core ILR based on a set of criteria
- core ILR acts as the starting point for change requests for 2013/14 instead of using the 2012/13 ILR as the basis of the specification
- approach agreed by the *information authority* board at its meeting on 07 March
- all “non-core” data must be requested with a supporting business case
- requests assessed against published criteria

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## Types of Data



## Development Timetable for 2013/14

- 22 June 2012: Closing date for change requests
- July and August 2012: Consultation with sector
- 26 September 2012: *Information authority* board meets to agree specification
- 30 November 2012: Publish ILR specification for 2013/14

## Keeping in touch

- Visit our web-site – contribute to comments and feedback: [www.theia.org.uk](http://www.theia.org.uk)
- Visit **feconnect** - the online network for those working with data in the FE system: [forums.theia.org.uk](http://forums.theia.org.uk)
- Contact [CST@theia.org.uk](mailto:CST@theia.org.uk) with ideas and contributions
- Subscribe to the “Inform” newsletter  
– (email [informnewsletter@theia.org.uk](mailto:informnewsletter@theia.org.uk))
- Follow us on Twitter: <http://twitter.com/theia/>
- Connect with us on LinkedIn: <http://www.linkedin.com/company/1164733>

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# Data Collection Systems

## Spring College Data Conference 13 March 2012, London

Ellie Fraizer  
Data Quality & Assurance, Data Service





## Agenda



1. 2011/12 Completion
2. 2012/13 Rollover
3. Data Collections Transformation
4. 2013/14 Rollover



## 1. 2011/12 - Outstanding



**OLDC**

- March – final release, bug fixes to reports, and funding calc

**LARA**

- No further releases planned

**LIS Release 19.03**

- Shadow Funding Calc module and report
- V3 ULN Verification functionality
- Fixes to outstanding defects
- Planned for publication towards the end of March





## 2. 2012/13 Rollover



### Preparing systems to support final year of existing funding methodology

- Stabilise 2011/12 changes
- LARA v1.1 – rolling over, no new features or functionality
- LIS – remove flat file support
- Minimal changes to ILR from *the information authority*
- Minimal changes to Funding Calcs from YPLA and Skills Funding Agency

**Philosophy: Minimal change, least expenditure**



## 3. Data Collections Transformation (1)



### Drivers

- Preparation for Funding Simplification
- Introduction of flexible/compliant architecture

### Timelines

- Scoping – Dec 2011 to Mar 2012
- Development – Apr 2012 to Sep 2012
- Testing & Implementation – Oct 2012 to Dec 2012

**Dependant on priority, time and budget**





### 3. Data Collections Transformation (2)

**OLDC**

- SharePoint 2010 – improve provider experience
- Improve flexibility using OPA and file processing performance
- Migrate from Oracle to SQL
- Removing POL

**PIMS**

- Microsoft Dynamics 2011
- Data structure
- Rationalisation of interfaces

**LARA**

- Microsoft Dynamics 2011 upgrade



### 3. Data Collections Transformation (3)

**LIS**

- Core functions retained (e.g. validate ILR data, calculate funding, derived variables and reports)
- Re-architecture, replacing existing technology
- Modular design approach
- Web services
- Enhanced user interface
- Improved amalgamation functionality
- Integrate POL features with migration facility?





## 4. 2013/14 Roll-over



**Drivers**

- Funding policy changes from Skills Funding Agency/YPLA
- Change impact – *the information authority*
- Final funding calc specification (December)

**Timelines**

- Scoping – Sep 2012 to Dec 2012
- Development – Jan 2013 to Mar 2013
- Testing & Implementation – Apr 2013 to June 2013

**Other Impacts**

- SAMS-CCM and other systems to support 2013/14
- Provider MIS impacts!



## Support for Funding Simplification



**Provider Support**

- LIS 19 (2011/12) to support Shadow Funding Calcs – March 2012
- LIS 20 (2012/13) to support Dual Running Funding Calcs – Summer 2012

**Agency Support**

- 2011/12 MI Reports – Summer 2012
- 2012/13 MI Reports – Autumn 2012





## Stay in touch



- **Service Desk: 0870 2670001**
- **Email: [servicedesk@thedata-service.org.uk](mailto:servicedesk@thedata-service.org.uk)**
- **Website: [www.thedata-service.org.uk](http://www.thedata-service.org.uk)**
- **Follow us on twitter: [www.twitter.com/thedata-service](http://www.twitter.com/thedata-service)**
- Visit **feconnect** - the online network for those working with data in the FE system: [forums.theia.org.uk](http://forums.theia.org.uk)
- Subscribe to the 'Inform' newsletter:  
(email [informnewsletter@theia.org.uk](mailto:informnewsletter@theia.org.uk))



**2012 FE Data Conference** 28 March, Coventry  
*'Simplification and what it means for MI Managers in the FE and Skills sector'*  
Book now to avoid disappointment!



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Learning Records Service



## Changes to the LRS Organisation Portal

### Spring Data Conference, 13 March 2012

## Contents



Service and Challenges

Release 7

Release 8

## Today's Objective



To highlight planned improvements to LRS Organisation Portal and explain how they will affect FE Providers



## The Service



- Online service to enable data sharing across education via **Unique Learner Number (ULN)** and **Personal Learning Record (PLR)**
- Fully operational since Sept 2009
- Over 7,800 LRBs registered & 14.5m ULNs issued
- ULNs for schools in Wales
- ULNs for FE in Northern Ireland
- Expansion to HEIs in progress
- Awarding Organisation trials underway

## Challenges



- Level of ULN administration must reduce
- Reduce the number of possible matches and increase the number of exact matches
- ULN needs to be available within schools through MI Systems
- Learners must know their ULN at school
- Colleges and learning providers should collect the ULN from learners in future
- Agency & Awarding Organisations reaching agreement to share award data in almost real-time

## Release 7 will



Make Learner Management faster and easier to use

Make ULNs easier to:

- Find
- Create
- Update

Ensure consistency of look/feel across Learner Management

## New 'Find a learner by ULN' quick search from welcome page



Find a learner by ULN

Mandatory fields are marked with an asterisk (\*)

ULN \*

Given name \*

Family name \*

[More search options](#)

### Latest information

#### LRS Scheduled Maintenance Release

The planned outage for the weekend of 10-11 March has been cancelled. The service will be fully available throughout the weekend.

Kind regards  
Learning Records Service



Find a QCF qualification

Keyword

Level

Size

Sector Subject Area

[More search options](#)

## New Dual Find



### New look – all in one screen

Find a Learner | Register Learner

You are here: Find learner

Find a learner

You can search for a learner by ULN or by entering personal details

#### Find by ULN

Mandatory fields are marked with an asterisk (\*)

ULN \*

Given name \*

Family name \*

[Why can't the learner find their ULN?](#)

[Why do I need to provide so much information?](#)

#### Find by personal details

Mandatory fields are marked with an asterisk (\*)

Given name \*

Family name \*

Previous family name

Date of birth \*

Gender \*

Postcode \*

[Which fields should I search on?](#)

OR search by ➔

### Old look – two ways of searching

Find Learner by ULN Help with this screen

**Find Learner by ULN**

Please enter the Learner's details:  
You may only register a Learner via the Find by Demographic search.

ULN \*   
(10 digit number)

Given Name \*

Family Name \*

Mandatory fields are marked with an asterisk ( \* )

---

Find Learner by Demographics Help with this screen

**Find Learner by Demographics**

Please enter the Learner's details:

Given Name \*

Family Name \*

Date of Birth \*     
(DD-month-yyyy)

Gender \*

Last Known Postcode \*

Previous Family Name

School at Age 16

Place of Birth

e-Mail Address

Mandatory fields are marked with an asterisk ( \* )

## New 'Register a learner' Screen



You are here: Register a learner

Register a learner

#### Enter personal details

Mandatory fields are marked with an asterisk (\*)

Given name \*

Family name \*

Previous family name

Date of birth \*

Gender \*

Postcode \*

[Why should I include a previous family name?](#)

Please note that the system will perform a search to ensure the learner you are registering does not already exist.

## Register a learner - details



### New look – improved layout

Register learner - details

Please enter learner's details

[What information should I provide?](#)

Mandatory fields are marked with an asterisk (\*)

Title  Email

Given name \*  School at age 16

Preferred given name

Scottish candidate number

Make other name  Address line 1

Family name \*  Address line 2

Previous family name

Family name at age 16

County

Gender \*  Postcode \*

Date of birth  Date of address capture

Place of birth

Nationality

Other learner verification is required for full learner privileges

Verification type \*  Ability to share \*

Other verification type

[Why are verification type and ability to share important?](#)

### Old look

Find Learner by Demographics > Find Learner Results > Register Single Learner

**Register Single Learner**

Please enter the Learner's details:

Title

Given Name \*

Preferred Given Name

Middle Name

Family Name \*

Previous Family Name

Family Name At 16

Gender \*

Date of Birth \*  (dd-mm-yyyy)

Place of Birth

Nationality

Last Known Address 1

Last Known Address 2

Last Known Town

Last Known County/City

Last Known Post Code \*

Date Of Address Capture  (dd/month/yyyy)

e-Mail Address

Verification Type \*

Other Verification Description

School at Age 16

Scottish Candidate Number

Ability to share \*

Notes

Mandatory fields are marked with an asterisk ( \* )

## New 'Results' screen



You are here: [Register a learner](#) > Find learner by personal details results

Find learner by personal details results

You searched for

Mandatory fields are marked with an asterisk (\*)

Given name *	Family name *	Previous family name	Date of birth *	Gender *	Postcode *
<input type="text" value="Amy"/>	<input type="text" value="Bell"/>	<input type="text"/>	<input type="text" value="25"/> <input type="text" value="September"/>	<input type="text" value="1994"/> <input type="text" value="Female"/>	<input type="text" value="IP90 9DH"/>

[Find another learner](#)

Your search results

[Collapse all](#) [Expand all](#) [How do I report a ULN problem?](#)

Given name	Family name	ULN	Date of birth	Gender	Postcode	Master
+ Amy	Bell	5192510138	25 Sep 1994	Female	IP90 9DH	No <a href="#">View profile</a>

[Can't find the learner you're looking for?](#)

New look – ability to search again

←

Old look

→

Find Learner by Demographics > Find Learner Results

**Find Learner Results** Help with this screen

The Learners that matched your search criteria are returned below. Use the **Expand** option to see more information on the Learners. Once you have found your Learner, select the associated radio button and choose an action.

Show Information: [Basic](#) | [Partial](#) | [Full](#)

Select	ULN	Given Name	Family Name	Date of Birth	Gender	Postcode	Master Returned
You searched for: Amy Bell 25-09-1994 Female IP90 9DH <a href="#">Expand</a>							
<input type="radio"/>	3270251965	Amy	Bell	25-09-1994	Female	IP90 9DH	No <a href="#">Expand to Partial</a>

## Batch upload and submission



### New look – all on one screen with improved functionality – progress bar

You are here: LRB batch registration

**LRB batch registration upload and submission**

Choose your submission type

Full (FUL)

Browse to find your batch file and upload

C:\LRB\_10005176\_220920110907.XML

We recommend that you do not upload batch files with more than 5,000 records.

[What happens if I get an error?](#)

**Tip**  
The Organisation's file name field in your batch file can be populated with something meaningful or memorable, like your centre name or a description. This will enable you to sort or filter your batch files more effectively.

**Support**  
Should your file have any formatting errors or failed to upload for any other reason, please use the Validator Tool which can be found on the LRS website under Resources, Tools. If you are still experiencing problems after using this, please contact the LRS Customer Helpdesk by email at [lrsupport@learningrecordservice.gov.uk](mailto:lrsupport@learningrecordservice.gov.uk) or by telephone on 0845 602 2589.

**Batch files contain personal information and must not be sent to the LRS by email as this creates a potential security breach.**

### Old look – two screens

Submission Type

**LRB Batch Registration Upload And Submission**

Please select the **Type** of batch registration submission to be performed.

Submission Type  Full (FUL)  
 Verification Only (CHK)

---

Submission Type > LRB File Upload

**LRB Batch Registration Upload And Submission** Help with this screen

Please select the batch registration file to **upload** and then submit.

**Tip**  
The Organisation's File Name field in your batch file can be populated with something meaningful or memorable, like your centre name or a description. This will enable you to sort or filter your batch files more effectively.

**Recommendation**  
We recommend that you do not upload batch files with more than 5,000 records. This helps with managing your exceptions.

**Support**  
Should your file have any formatting errors or failed to upload for any other reason, please use the Validator Tool which can be found on the LRS website under Resources, Tools. If you are still experiencing problems after using this, please contact the LRS Customer Helpdesk by email at [lrsupport@learningrecordservice.gov.uk](mailto:lrsupport@learningrecordservice.gov.uk) or by telephone on 0845 602 2589. Batch files contain personal information and must not be sent to the LRS by email, as this creates a potential security breach.

## Viewing submitted batches



**+ Open filter options**

All LRS batch registration jobs currently held in the system are displayed below

Job ID	Organisation file name	Type	Status	User	Date	
1782	Pass Plus Learner JUN 1a	FUL	Waiting	SMOKES1	03 Oct 2011 13:00	<a href="#">Remove job</a>
1799	Pass Plus Learner JUN 1a	CHK	Failed	SMOKES1	03 Oct 2011 13:42	
1801	Pass Plus Learners JUN 1a what happens when a long file name	CHK	Successful	SMOKES1	03 Oct 2011 13:42	<a href="#">View job details</a> <a href="#">Download output file</a> <a href="#">View exceptions</a>
1802	Pass Plus Learners JUN 1a	CHK	Successful	SMOKES1	03 Oct 2011 13:42	<a href="#">View job details</a> <a href="#">Download output file</a> <a href="#">No exceptions</a>

Job list last refreshed at 03 Oct 2011 13:46:44

Show 10 results per page << Previous 1 2 3 4 5 6 7 8 9 10 ... Next >>

[What is the difference between FUL and CHK?](#)  
[Why has my batch failed?](#)

**New look – improved layout**

**Old look** →

**LRB Batch Registration Submitted Job List** Help with this screen

All LRB Batch Registration Jobs currently held on the system are displayed below.

Show 10 jobs per page Page 1 2 3 4 5 | Next > | Last >>

Job ID	Organisation's File Name	Type	Status	User	Date	Options
10211	LRB_SAI0300_07032 0121550.CSV	FUL	Successful	EDMONM	07-03-2012 15:48	<a href="#">View Job Details</a> <a href="#">Download Output File</a> <a href="#">View Exceptions</a>
10210	LRB_SAI0300_07032 0121545.CSV	FUL	Successful	EDMONM	07-03-2012 15:48	<a href="#">View Job Details</a> <a href="#">Downloads Output File</a> <a href="#">No Exceptions</a>

## 'Job details' screen



### New look – improved layout

You are here: [View LRB batch jobs](#) - Job details

**Job details for SmokeTestFile**

The job and its associated output file will be automatically deleted after 45 days. (01 Apr 2012)

Summary		Details	
Job ID	11568	Number of records	12
Date	30 Jan 2012 14:24:17	RC001	Linked Master ULN returned 6
Type	CHK	RC002	ULN confirmed and updated 0
Status	S	RC003	ULN confirmed - No changes 5
User	LRBADL	RC004	No match - New ULN created 0
File name	LRB_10099407_110420111503.XML	RC005	No match - No ULN created 0
Organisation's file name	SmokeTestFile	RC006	Insufficient data to create new ULN 0
Start Date	16 Feb 2012 14:22:12	RC007	Possible match 1
End Date	16 Feb 2012 14:22:14	RC008	Too many matches 0
Duration	00:00:02	RC009	No ULN match - Serious error 0
		RC010	Null values 0
		RC011	Incorrect format 0

[What does this mean and what do I do next?](#)

[Delete job](#)
[Back to job list](#)
[Download output file](#)
[View exceptions](#)

### Old look

Job Details for LRB\_SAND0300\_070320121550.CSV [Help with this screen](#)

The details for the completed job are displayed below.

Job ID	Date	Type	Status	Output File	Exceptions
10211	07-03-2012 15:48	Full Submission (FUL)	Successful	<a href="#">Download Output File</a>	<a href="#">View Exceptions</a>

The Job with its associated LRB Output file and Exceptions will be deleted after 3 days.

Number of Records	
RC001 - Linked Master ULN Returned	6
RC002 - ULN Confirmed and Updated	0
RC003 - ULN Confirmed - No changes	7
RC004 - No Match - New ULN Created	0
RC005 - No Match - No ULN Created	0
RC006 - Insufficient Data to create new ULN	0
RC007 - Possible Match	2
RC008 - Too Many Matches	0
RC009 - No ULN match - Serious Error	0
RC010 - Null Values	0
RC011 - Incorrect Format	1

User	Filename	Start Date	End Date	Duration
EDMONM	LRB_SAND0300_070320121550.CSV	07-03-2012 16:00	07-03-2012 16:00	00:00:02

[Delete Job](#)
[Return to Job List](#)

## 'Report a ULN problem'



### New look – all on one screen

**Report a ULN problem**

Mandatory fields are marked with an asterisk (\*)

Which of these best describes the problem?

Please enter any additional information that you think may help us resolve this problem

[What kind of information will help?](#)

We might need to contact you to help resolve the issue. Please provide your name and a means of contacting you. (Either email address or telephone is mandatory.)

Name:

Email address:

Telephone:

[Cancel](#)
[Finish](#)

### Old look – three screens

Find Learner by ULN > Find Learner Results > Learner Details > ULN Problem DataChallenge Step 1

**ULN Problem Enquiry - Step 1 of 3**

Please read through the following to identify your problem.

If you suspect that there is a problem with this ULN, please:

- Confirm the ULN and identify what the problem is and click **Next**.
- otherwise click **Cancel** to abandon the enquiry entirely.

ULN: 3270251985

ULN has been incorrectly created  
 ULN has been incorrectly merged  
 ULN has other unspecified problem.

[Next](#)
[Cancel](#)

Find Learner by ULN > Find Learner Results > Learner Details > ULN Problem DataChallenge Step 2

**ULN Problem Enquiry - Step 2 of 3**

Please enter any additional information that you think may help us with our investigation of your enquiry and click **Next**.

Helpful information will include, for example:

- Any specific reason or evidence that supports the request.
- The date the problem was first reported.
- Any other relevant information that might help resolve the problem.

Additional information:

[Previous](#)
[Next](#)
[Cancel](#)

Find Learner by ULN > Find Learner Results > Learner Details > ULN Problem DataChallenge Step 3

**ULN Problem Enquiry - Step 3 of 3**

We may need to contact you as a part of the resolution to your enquiry. Please enter the contact details to be used and click **Next**. You must provide your name and either an e-Mail Address or a Telephone No.

Name:

e-Mail Address:

Telephone No:

Mandatory fields are marked with an asterisk (\*).

[Previous](#)
[Next](#)
[Cancel](#)

## Overall improvements



- New look and feel displayed consistently across Learner Management
- When Finding by ULN, an exact match returns the View Learner Profile screen
- When registering a new learner, an exact match returns the Register Learner – details screen
- Ability to search again within Results screen
- Progress bars are displayed when submitting batches
- Easier and improved navigation – consistent breadcrumb trail and removal of 'holding page'

## This page no longer exists



[Find Learner by ULN](#) > [Find Learner Results](#) > Learner Details

**Learner Details for Amy Bell (3270261865)** [Help with this screen](#)

**View Learner Details and Personal Learning Record**  
You can view the learner's details and their Personal Learning Record here  
[View Learner Details and PLR](#)

**Report a ULN Problem**  
Here you can report any problem relating to your ULN  
[Report a ULN Problem](#)

**View Submitted Enquiries**  
You can check on all your submitted enquiries and their progress. Details of the enquiry and the result can be seen here:  
[View Enquiries](#)

**Return to Find Learner Results**  
Click the OK button to return the Find Learner Results  
[OK](#)

View enquiries has been relocated to the View Learner Profile screen

## Release 8



Learner Matching Improvements

Convergence with ISB/A2C standards

Improve Data Challenge Process

## Learner Matching Improvements Search by demographics



Extend definition of Exact match on  
Given Name & Postcode

'Fuzzy' name match; use of synonym file & Experian check  
on the postcode

**24% increase of returns converted to Exact**

Algorithm change - Synonym and  
Experian postcode checks

**Reduce number searches thrown out at  
'gather' stage from 37.6% to 12.4%**

## **Improvements to Verify Learner**



Ongoing discussions with Awarding Organisations – reduce number of records returned to providers

Extension of 'fuzzy' name matching  
Synonym, edit distance, allow transposition

'Fuzzy' match on date of birth

## **Convergence with ISB/A2C standards**



Change storage to allow all characters  
( excluding Latin based characters)

Filter out problematic characters

Change matching algorithm

## Improve Data Challenge Process



Review of free text fields

Ability to attach supporting information

Ability to save midway through

Improved progress updates on Portal

Strengthen guidance

Learning  
Records  
Service



**End of Presentation**

## Q&A with IA, DS and LRS



**Lsect**  
Learning & skills ~ events,  
consultancy and training



- When is the release date of the LIS software that will calculate comparative funding for future?

– 21 March



- What plan is in place to manage resources around the release of LIS and avoid multiple releases prior to a major ILR return?
  - The resource of the team supporting LIS was fully focused and utilised during the whole of LIS V19 release cycle. The major issues experienced leading up to R06, were caused by process failures in our supplier, which have been reviewed and corrective actions put in place.
  - It is identified that the team would benefit from additional resource and approval for additional staff is being sought. Additional resource is also being allocated from the newly formed test team during the release phases of the LIS releases.

## YPLA response



- Why do the reports the YPLA use in lagged funding allocations differ from the Funding claim report in LIS?
  - If providers have correctly recorded learners in their 2011/12 ILR and put the relevant date (01 November 2011) in the filter on the report, then the learner numbers on the LIS report will match those used in lagged learner numbers.
  - Discrepancies arise where, for example, providers have recorded learners aged 19+ as YPLA funded even though they are not assessed as high cost ALS – the YPLA does not fund these and hence they are not included in lagged learner numbers.
  - As this question is non-specific that there could be any number of other issues behind it – providers looking at a LIS report based on different ILR/LARA data, different versions of LIS to ÖLDC, etc.
  - The best course of action is for providers who have checked the above obvious things (namely that they've used the same ILR as submitted at R04, the version of LARA from the submission date in early December, put the SLN Start Date filter in the report and that they've not miscoded any learners as YPLA funded when they are not YPLA fundable) and still can't replicate the lagged learner numbers to log a call with the Service Desk.

**RSM** Tenon

**Audit update  
Results from 2010/11  
What to expect in 2011/12**

**Karl Bentley  
RSM Tenon**

**RSM** Tenon

**What I'm covering**

- Results of 2010/11
- What to expect in 2011/12
- Issues on the radar

## RSM Tenon

### Results from 2010/11 funding audit

- Similar numbers audited to 2009/10
- Standard approach to audit
- Same sample size as previous years
- DSAT reviews

#### Outcomes

- At least 2 qualified audit opinions

## RSM Tenon

### Results from 2010/11 funding audit

Our DSAT reviews continue to find schoolboy errors

- Class to class transfers
- Transfers in the second year with no A51a adjustment
- Step down transfers
- Low GLH delivered over the academic year
- 16-18 learners without fee waiver '1'
- Fee waivers – 19+ Literacy/Numeracy on waiver 10, 19 or 99

## RSM Tenon

### Results from 2010/11 funding audit

- Code 71 and 96 DU reasons that do not equal 1.12 or 1.14
- NVQ delivery coding (A18 should never equal 1 or 3)
- Learners who achieve on the start date
- Withdrawn/transferred and achieved
- High GLH
- More than 24 GLH on a day – was time travel invented?

## RSM Tenon

### Results from 2010/11 funding audit

- GLH is still proving to be an issue
  - ACCESS TO HE IS UNLISTED PROVISION!
- Start, planned end and withdrawal dates
- NVQ coding (again)
- Learners on aims with no learning agreements
- A51a is still a problem
- Lack of evidence of diagnostic assessments for Skills for life learners

## **RSM Tenon**

### **What to expect in 2011/12 funding audits**

- There will be funding audits in 2011/12
- Similar number of providers to be audited
- Notifications will be in June/July
- Work programmes are being updated as we speak
- Hopefully being published in May
- DSAT reviews

## **RSM Tenon**

### **What to expect in 2011/12 funding audits**

New areas that need to be considered:

- Discretionary fee waiver – Employment status
- Fee waivers in general – Fully funded
- Access to HE
- Embedded unlisted learning aims
- Summer Schools provision
- Sub-contracting

## RSM Tenon

### Diagnostic assessment for learners on ESOL, Literacy and Numeracy – Funding error

Basic Literacy, Numeracy and ESOL Assessment

208. It is important that learners improve their skills to a level above their current attainment. They must not simply be accredited for prior knowledge.
209. To enrol a learner onto any programme to improve their basic literacy, numeracy and ESOL skills, all Providers must follow good practice in screening, initial and diagnostic practice to determine and evidence the appropriate course/qualification level the learner must be working towards. The outcome of the initial and diagnostic basic literacy, numeracy or ESOL assessment must be recorded on the learner's Learning Agreement.
210. If a learner's assessment outcome is that they are currently operating at Level 2 literacy, language or numeracy then they would not have a designated need and must not be enrolled onto basic literacy, numeracy and ESOL provision. If learners are assessed as operating at and having skills at Level 2, but they still need some support with certain aspects e.g. percentages or report writing then Providers must embed this learning into their other learning.

## RSM Tenon

### Diagnostic assessment for learners on ESOL, Literacy and Numeracy – Funding error

211. Improvement is defined by, and measured as, a learner moving up a level of attainment from, for example, Entry 3 to Level 1. A learner assessed as already having a majority of skills at, for example, Level 1, has a need for provision at Level 2 in order to achieve measurable improvement.
212. It is therefore expected that learners who, having been assessed as already having the majority of skills at one level, are not simply enrolled onto that same skills level and given a few hours of learning to achieve the qualification (at that level). They must be enrolled onto the next qualification level which will mean they have to learn new skills and progress from their original assessment. Where this does not happen the Agency will judge that this is ineligible provision and the funds have not been used for the purpose for which they were intended. We will require that all funding is returned to the Agency for this ineligible delivery.

## RSM Tenon

### Other issues on the radar

#### Apprenticeships

- Length of Apprenticeship
- Who employs the Apprentice
- Fixed term contracts vs. duration of Apprenticeship
- Qualifications vs. Prior Attainment

#### Sub-contractors

- Due diligence
- Spot visits
- Asking the right questions

## Lsect Spring College Data Conference



### Ofsted: Inspection and use of data

**Mike Davis HMI:** Principal Officer FE Colleges

London - 13<sup>th</sup> March 2012





## Aims

- Review new CIF proposal
- Improve data analysis in self-assessment reporting
- How to use data effectively
- Data and 'Risk Assessment'
- Other 'Data Issues'

Review of new CIF proposal





## Outcomes for learners

**We propose to judge outcomes for learners by giving particular attention to how well:**

- all learners achieve and make progress relative to their starting points and learning goals
- achievement gaps are narrowing between different groups of learners
- learners develop personal, social, and employability skills
- learners progress to courses leading to higher-level qualifications and into jobs that meet local and national needs

Improving data analysis in  
self-assessment reporting





## Data sets we use

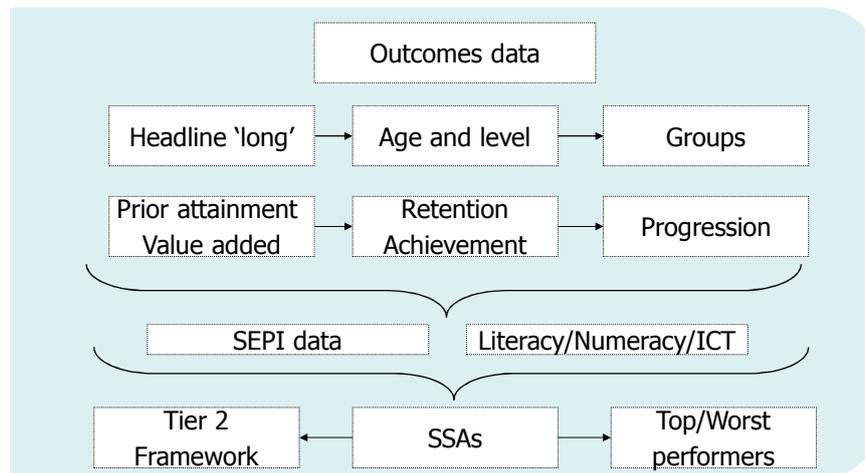
LRPR	QSR	PRIOR ATTAINMENT (Level 3)
SEPI	LAT	YPLA MI REPORT
MLP	PREVIOUS SAR	PREVIOUS IR & MV



## Most effective SARs contain:

- Context
- Key data at college and SSA/framework level
  - 14-16
  - 16-19
  - Adult
  - Apprenticeships
  - Work-related programmes
- Evaluative analysis
- Three-year trends

## Good examples for Outcomes



## Using data effectively





## Using data effectively

- Three-year trends against most recent published NA
- SR should correlate with QSR/LRPR data - if not why not?
- Succinct evaluation
- Key strengths and areas for improvement
- Priorities for action
- Reasons
- Link with teaching and learning

## Annual Risk Assessment





## Annual Risk Assessment:

### **Purpose:**

- inform the annual scheduling process
- ensure that all providers are constantly monitored
- focus Ofsted inspection resources on weaker providers and to balance the list of providers who become 'due'

### **Tools:** (stated in the handbook)

- provider's previous inspection record; self-assessment, performance data (including trends over the last three years); and any information on significant changes in leadership, the provision offer and learner numbers
- Mixture of automated analysis and HMI desk based review

Other - data issues





## Other - data issues:

### Learner Responsive Data 2010/11

	GFE			SFC		
	10-11%	09-10%	Diff	10-11%	09-10%	Diff
Overall	81.3	79.3	2	84.1	84.2	-0.1
Long	78.8	76.8	2	83.9	84	-0.1
Short	87.5	85	2.5	87.6	87.2	0.4
16-18 long	79.7	78.1	1.6	84.2	86.6	-2.4
19+ long	77.1	75	2.1	74.2	70.7	3.5
16-18 LL1	81.2	79.7	1.5	84	82.7	1.3
16-18 LL2	80.4	77.4	3	84.5	83	1.5
16-18 LL3	78.4	77.7	0.7	84.1	84.7	-0.6
19+ LL1	78.4	76	2.4	69.1	65	4.1
19+ LL2	76.7	74.5	2.2	74.2	72.2	2
19+ LL3	76.6	74.6	2	76.9	74	2.9



## Other - data issues:

### National Averages/Prior Attainment Calculator

- Inspectors use national averages for provider type as an indicator only
- Factors like prior attainment at level 3 and SEPI data are important; inspection is not 'one size fits all'

### Long Course Success Rates

- Long course success rates (particularly 16-18) remain an important measure for trend analysis
- Some colleges flexing the 24 week rule!

### LRPR

- Ofsted's LRPR published March 2011 – Excel 10



## Other - data issues:

### **Nested Qualifications**

- Standard Ofsted advice can be found on IA website

### **LAT**

- Continues to be Ofsted preferred Level 3 progress measure
- Interactive VA report – shows 3 year trends

### **High Grades**

- Graded qualification: Grade B or higher
- BTEC Awards: MMD, MDD or DDD



## Other - data issues:

### **College Data checks**

- Using the DSAT tool Autumn 2011, eight comprehensive ILR checks completed
- Lead inspectors provided with a detailed report

### **MIDES**

- Inspectors aware of AoC 'in-year' tool

### **YPLA/DfE**

- Ofsted carefully monitoring proposed changes to 16-18 performance tables, proposed floor targets and introduction of EFA extranet



## Other - data issues:

### **Apprenticeship QSR**

- Inspectors aware of Data Service intention to stop in-year reporting except for period 10
- Apprenticeship NSRT to be published – April 12

### **Minimum Contract Level**

- Difficulties obtaining accurate subcontracting data

### **Sustainable employment (outcome)**

- Ofsted committed to using robust progression data when available

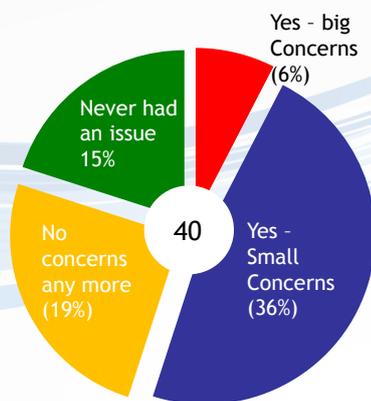
## Nesting, fees and more on 2013/14

Nick Linfood

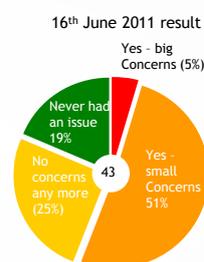


## Pre-conference online survey

Do you have any concerns that your current recording of success rate data is not compliant with the latest *information authority* guidance?



\* Excluding not relevant to my role and don't know



## Nested qualifications and success rates

[http://www.theia.org.uk/ilr/faqs/nested\\_qual.htm](http://www.theia.org.uk/ilr/faqs/nested_qual.htm)

- 1) The ILR should record the learning aim that the learner sets out to achieve when they first enrol.
- 2) Provider success is measured against the achievement or not of this learning aim.
- 3) The learning aim for each learner should reflect the needs and capabilities of each individual learner according to their prior qualifications and IAG.

Latest version of 4): No general practices should be routinely applied. Using diplomas as an example: if, as result of initial IAG, a learner sets out to do a lower Sub Diploma then this is the aim that is recorded in the ILR. If the learner achieves this and subsequently decides to continue and complete an Extended Diploma then the extended diploma would be recorded on the ILR as a second learning aim. If a learner sets out to do an Extended Diploma, but does not achieve this, then this is what must be recorded on the ILR. The Sub Diploma and its achievement will not be recorded.

## Fees uncertainty

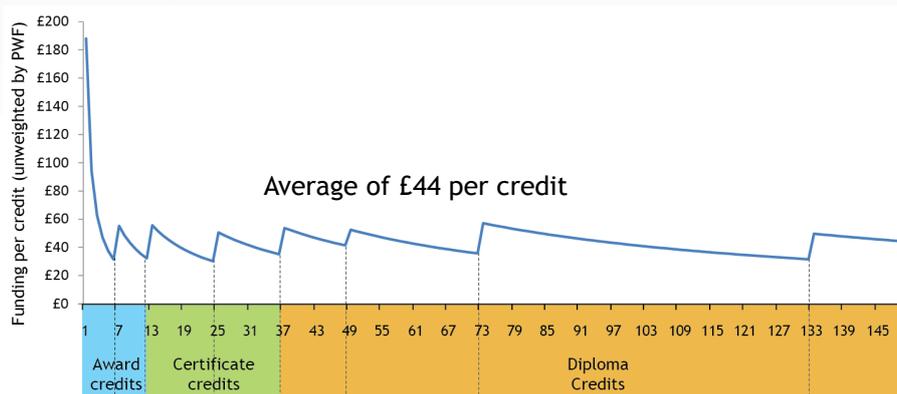
I am currently trying to clarify

Are unemployed learners NOT on benefits eligible for full funding if their declare they are seeking a job?

Can you charge registration and/or exam fee to a fully-funded 19+ learner in 2012/13?

I'll let you know what I find out

## Another way to view the new rates



A nice 'outlier' spotted by Stephen Hewitt

Level 3	Old	SLN	GLH	SLN	PW	NFR	Rate
60002736	Diploma in Meteorological Observing	54	0.12	1.12	£2,615	£351	
Level 3	New	Credits	Rate	Rate	+ / -	+ / -	
60002736	Diploma in Meteorological Observing	66	Diploma (49-72)	£2,573	£2,222	632%	

## Other proposals for 2013/14

Single earnings methodology = in-year delivery (no more provider factor)

Both Disadvantage Uplift and Area Cost Uplift remain unchanged

Achievement will be worth 20% of the funding

Outcome Incentive Payments appear to have been scrapped

Job Outcome Funding piloted as 10% when learner does not achieve (!)

Funding to be capped at £4,400 (unweighted), down £176 (-4%)

Colleges will continue to be paid on profile, subject to year-end reconciliation

## Oh, and FE Loans ~ the plan

All 24+ LR (classroom) and ER (workplace) funding L3+ to be funded out of loans allocation from 2013

E.g. Apprentice takes out the income contingent loan, and pays back 9% of all earnings above £21k + 3% RPI (written off after 30 years)

Learners can start applying from March 2013

**YOU liaise with Student Loans Company**

## Will the FE funding future be...

- ~ More complicated
- ~ More competitive
- ~ More uncertain

Seems clear to me this is what the future holds, but for the well informed and responsive colleges this presents plenty of opportunity

Or

- ~ Stable
- ~ Simple

### And data requirement?

I don't think you will be out of a job any time soon!

## For more on modelling the funding reform check out our webinars

### Lsect Webinars

Get the funding workshop experience delivered straight to your desktop

Lsect  
Learning & skills - events,  
consultancy and training



Go to [www.lsect.co.uk/webinars](http://www.lsect.co.uk/webinars) to find out more